

# 24/365 FRONT LINE SERVICES ALLIANCE

## Taking the Risk Paying Our Share

AGSI



GRA



INO



PDFORRA



PNA



POA



SIPTU



### FACT SHEET 4

#### FLEXIBILITY/PRODUCTIVITY RECENT INITIATIVES/MEASURES INTRODUCED BY/AGREED WITH 24/7 STAFF IN THE FRONTLINE

##### Health:

- Extension of the working day
- Expansion of roles– nursing/midwifery/paramedics
- Commencement of nurse/midwifery led services
- Revised skill mix involving Level 5 FETAC training and expansion of the role of the health care assistant
- National Cancer control programme involving redeployment
- Co-operation with reconfiguration of acute services (Mid-West/North East)
- Development of Primary Care Teams and Networks

##### Justice:

###### 1. Garda Personnel:

- Co-operation with PULSE (new IT system);
- Greater levels of accountability and responsibility (on and off duty) under the Garda Síochána Act 2005;
- Co-operation with ongoing change arising from significant changes in criminal law and methods of enforcement;
- Cooperation with introduction of specialised policing units/training (ie. introduction of cab/rapid response units).
- Ongoing introduction of “Court Presenting System” leading to efficiencies and savings in overtime.
- New rosters agreed in large urban areas - to maximise frontline Garda presence at peak times;
- Introduction of civilians for admin roles.

###### 2. Prison Officers:

- Introduction of annualised hours working - leading to significant savings in overtime;
- IT initiatives enhancing security surrounding access to prisons leading to redeployment of prison officers to other areas;
- Dedicated escort corps for prisoner transfers leading to savings in overtime.

##### Defence Forces:

- Introduction of new contracts providing for shorter periods of service and greater overseas commitment;
- Reduced staffing levels (down 1300 in past six years)
- 48% increase in Navy patrol days.

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**Due to Government ban on recruitment, further flexibility and ongoing redeployment are now daily realities for frontline staff to cover vacant posts.**